

ACCESSIBILITY GUIDE FOR LOLLAPALOOZA INDIA 2024

Lollapalooza welcomes all people with disabilities. We are dedicated to continually improving our efforts to ensure attendees have access to all festival goods and services, regardless of ability. We've partnered with Access For ALL under our continuous efforts to make accessibility accessible for all under #LollaForChange initiative.

ELIGIBILITY

It is not acceptable to fake or exaggerate a disability to gain access to disability accommodations. While we acknowledge invisible disabilities, our accessibility partner has finite resources and needs to focus these resources on helping those who require assistance.

ENTRY TO THE FESTIVAL

- To gain entry to the festival attendees must carry their festival issued NFC Wristbands
- Attendees wishing to utilize some of the accessibility services at Lollapalooza will be mandatorily required to wear the festival issued NFC Wristband.
- Patrons Opted For Home Delivery should carry their wristband for the duration of the festival

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- Patrons who've not opted for home delivery can collect their wristband from the box office on the 27th & 28th of January 2024
- We encourage patrons with mobility disabilities to utilize personal forms of transportation, including wheelchairs (Crutches, walkers and canes are also permitted)
- Once you've reached the festival grounds, a patron must pick up an "AFA LANYARD" from the box office.
- The caregiver/assistant to the patron must have a valid festival pass to get entry.
- One (1) AFA Companion Wristband will be issued per patron.
- An AFA volunteer will be assigned from the box-office, who will then usher the patron to the festival ground

IMPORTANT INFORMATION

- Wristbands are to be used and worn throughout the duration of the festival.
- DO NOT remove your wristband for the duration of the festival.

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- The AFA lanyards or bands in their sole authority do not guarantee entry to the festival and must at all times be paired with the festival issued NFC wristbands.
- One (1) AFA Companion Wristband will be issued per patron.
- Additional companion wristbands may be issued for families with young children with a valid festival entry pass

ACCESSIBLE ROUTES

- The Venue is navigable for patrons with mobility disabilities.
- While as much leveling is done, given the context of the venue, the path will not be completely leveled and the patron can expect to encounter undulated surfaces.
- Patrons will need to traverse throughout the festival grounds between stages independently or with the assistance of a companion as the festival does not provide transportation between stages.
- Be aware about the distance to traverse between the furthest stages in direct sunlight.

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SERVICE STATIONS

- There is one AFA Info Desk located at the festival to support and address the concerns of all patrons with accessibility needs.
- AFA Info Desk location is in front of Stage 3 & the Food court area.

At an "Accessible For All" Info Desk:

- Get all info related to AFA wristbands.
- Have your AFA questions answered.
- Learn about all accessibility services at Lolla India

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MEDICAL ASSISTANCE

Several fully-equipped medical sites staffed by trained personnel are located throughout the festival to manage any issue.

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VIEWING AREAS

- Elevated platforms for AFA attendees and their 1 companion who may need to see above the crowd is available near the Lolla VIP Island area
- There are 2 risers with direct view access for stages 1 & 2. Look out for signage closer to the area to navigate. (mark the areas on the map)
- All patrons must at all times must wear the "AFA Lanyard" that was given at the box-office to access the viewing areas on the wheelchair access platform
- Only 1 caregiver will be allowed on the wheelchair access platform along with the patron.

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INTERPRETERS & ADDITIONAL SERVICES

- Sign Language interpreters will be available for select performances at Stages 1 & 2
- All the designated wheelchair accessible restrooms are marked on the map.
- Bar counters have separate accessible lanes to provide smooth movement.
- Wheelchair access is also available in Nexa and Lolla VIP Island.
- With due consideration to ADA standards and the overall safety concerns, the ferris wheel at Lolla will not be accessible for patrons on wheelchairs.

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INCLUSIVITY GUIDE FOR LOLLAPALOOZA INDIA 2024

ABOUT NOT JUST ALTERNATIVE, ALSO INCLUSIVE PROGRAM:

- 6 Degrees Diversity Counsel team provides on-site access to mental health and crisis de-escalation measures for anyone experiencing sexual harassment, misconduct, assault, or trauma triggers during the music festivals.
- Our qualified counsellors, plus a team of trained ambassadors (of all genders), implement the program and spread the word.
- Apart from this – a crew training exercise is done about inclusivity & educated consent
- An all-genders inclusive entrance lane is supervised by queer folx who stand alongside security crew and ensure frisking/ booth activity is done without discrimination or incident.
- The 6 Degrees tent is a safe space to express, learn or just be. Come over and talk with us if you're struggling or are just curious to understand more about inclusivity, or are looking to talk to someone about your mental health & well-being.
- At Lollapalooza India, we got your back.

ABOUT 6 DEGREES DIVERSITY COUNSEL:

We are a growth network for individuals of all ages, genders, origins, abilities and sexualities to meet; connect; recruit; share skills; leads; referrals and empower each other.

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ABOUT 6 DEGREES DIVERSITY COUNSEL:

- We are focused on fostering change and supporting each other at once
- We enable Inclusion at Workplaces with Talent & Technology
- We design, create, and market tools that help all kinds of people find livelihood
- We help companies find and hire the best candidates from the diversity spectrum.
- We offer programs, best practices documents, research data to equip employers.
- We offer networking opportunities to companies and candidates.

SOME DOS AND DON'TS FOR A HAPPY FESTIVAL EXPERIENCE:

We want Lollapalooza India to be a fun-filled experience for everyone. At the same time, we request you to follow some pointers.

DOS:

- Remember that consent is key for all interactions
- Take a stand against individuals who compromise safety and security of the space
- Respect people's sexuality, identity, choice of names /pronouns, gender presentation, and clothes.
- Check how people would like to be addressed.
- Be helpful and courteous
- If you aren't okay with taking conversations further, say a NO!
- Accept a NO graciously.

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THE FOLLOWING QUESTIONS CAN BE ASKED TO CONFIRM/ASCERTAIN CONSENT:

- Am I certain that consent has been given?
- Is my potential partner sober enough to decide whether or not to have sex?
- Am I sober enough to know that I've correctly assessed if my partner(s) gave consent?
- Have any conditions/actions changed since consent was last given?

The following pointers can be used to decide whether to continue or not:

TIME TO STOP:

- You're too intoxicated to gauge or give consent
- Your partner is asleep, intoxicated or passed out.
- You hope your partner will say nothing and go with the flow.
- Your partner stops or is not responsive (freezes).
- You intend to have sex by any means necessary (like using tactics that mean to trick, cajole, intimidate or force someone into doing something)
- You've provided untrue/partially true information to engage in sex
- Stop at once when a person says a NO!

TIME TO CHECK-IN:

- You are not clear about what the other person wants.
- You feel like you are getting mixed signals.
- Your partner seems semi-conscious and/or you feel that their decision-making abilities may be compromised even though they seem "awake".
- You haven't talked about what you want to do and/or what your partner is comfortable with.

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- You just assume that you will do the same things as before.
- You could check in if the person says "maybe"

TIME TO STOP:

- Partners come to a mutual decision about how far to go.
- Partners clearly express their comfort with the situation.
- You feel comfortable and safe stopping at any time.
- Partners are excited and both into it
- Continue if the person says YES.

At this event, we define sexual harassment as any unrequested sexual gesturing comprising but not limited to verbal, physical, sign/signalling interactions that make a person feel sexually vulnerable or threatened. We define sexual assault as any experience that invades the physical, mental, and emotional space of an individual via acts (comprising but not limited to sex) that have been committed to cause physical and/or grievous emotional injury to a person.

UNDERSTANDING PRONOUNS:

You may be unfamiliar with the word "pronoun," but you use them all the time!

Pronouns are used in place of a proper noun (like someone's name). We use pronouns most often when referring to someone without using their name.

Example:

Have you heard from Nikhil? He hasn't texted me back all day. He is the pronoun.

Did you meet Faye at the food court? They had gone there to get a burger. They is the pronoun here

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WHY DOES IT MATTER?

- In English, our most commonly used pronouns (he/she) specifically refer to a person's gender.
- For queer, gender non-conforming, non-binary, and transgender people, these pronouns may not fit, can create discomfort, and can cause stress and anxiety.
- A recent study showed that in transgender youth, using correct pronouns and names reduces depression and suicide risks.
- Having trouble understanding why this would upset someone? Think about your pronoun (it's probably "he" or "she").
- Now imagine someone calling you the one you don't think of yourself as. Imagine them doing it over and over and over, even after you've corrected them.

WHAT IF I MAKE A MISTAKE?

It happens, we all make mistakes! Apologize, do better, and move on quickly. If you make a mistake in front of a group of people, you may want to apologize to the person in private later on – no need to make scene or draw a lot of attention. No one likes that! The best thing to do is to use the correct pronoun the next time.

IF YOU'VE EXPERIENCED SEXUAL HARASSMENT OR ASSAULT...

Sexual harassment and assault can be scarring and lead to long term emotional impact. The information below aims provide ways that any experiences of sexual assault at the event are addressed by our teams present at the event:

- Please know that your experience is not your fault. You may be feeling a range of emotions, but whatever you feel, the onus of making you feel this way lies on the perpetrator.

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Don't blame yourself for anything you did or didn't do. Sexual harassment and assaults are non-negotiable.

- Your safety is the first priority. Should you find yourself in an unsafe situation, please try and get to a safe space. Try to contact a friend, the floor managers or the security team at the event. We have a team that's focused on addressing assault and providing mental health support for anyone who wishes to reach out to us. The security team should be able to get you in touch with them once you're in touch with them. You could also call 100 (police hot line) and/or 1090 if you identify as a woman.
- Once you're in a safe place, don't do anything to change your appearance. You don't have to decide right away if you're going to talk with the police about what happened or press charges against the person who assaulted you. But just in case you do, it's important that the police can proceed with necessary medico-legal investigations. Our team will be with you through the process.

If you've faced physical injuries and wish to seek medical intervention, please alert the event team toward your injuries. It may be important to photograph injuries, but please be assured that to consent or not is up to you. You are under no obligation, and your privacy is of utmost importance. Should you choose to have your injuries photographed, you can revoke your consent at any point of time. Please ask the teams present about post-exposure prophylaxis against HIV and other STIs and/or emergency contraceptives, if that is a concern.

- To seek legal recourse or not, is your choice. Please do not feel compelled or pressurized to act in whatever direction at the moment. It's acceptable if you change your mind about pursuing legal or any action at any

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point of time in the process, and your decision is not subject to judgment or questions from our team.

- If you've experienced any incident that you'd like to report, then do bear in mind that your privacy and identity will be kept confidential as a default. You may be requested for information about the perpetrator, but to reveal that or not is up to you. The event organizers might be compelled to act against the perpetrator based on the severity of their actions and legal requirements at their end but your participation in these is entirely voluntary.
- 6 Degrees Team is managing a safe space focusing on mental health and assault/harassment redressal at the event. The space is equal access and open to everyone irrespective of their gender, identity, sex, sexuality, religion, caste, class, ability, and education. Stop by if you're distressed, affected, wish to report a negative incident you've experienced or for a chat! We'd be happy to hear you out!

YOUR ROLE IN PREVENTING SEXUAL VIOLENCE

- At this event, we firmly believe that the only person responsible for committing sexual assault is a perpetrator. That said, we all has responsibility and onus to look out for each other's safety. Whether it's giving someone a safe ride from a party or directly confronting a person who is engaging in threatening behavior, anyone can help prevent and avoid sexual violence.

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WHAT IS A BYSTANDER?

- A bystander is a person who is present when an event takes place but isn't directly involved. Bystanders might be present when sexual harassment/assault occurs—or they could witness the circumstances that lead up to these crimes

You could be a bystander if someone in your group or someone un-associated is committing sexual harassment/assault to a unknown or unknown party.

WHAT CAN I DO TO PREVENT SEXUAL ASSAULT?

- Stepping in may give the person you're concerned about a chance to get to a safe place or leave the situation. You don't have to be a hero or even stand out from the crowd to make a big difference in someone's life. Take steps to protect someone who may be at risk in a way that fits your comfort level.
- Whether you're taking home a friend who has had too much to drink, explaining that a rape joke isn't funny, or getting security involved when someone is behaving aggressively, choosing to step in can affect the way those around you think about and respond to sexual violence.

YOUR ACTIONS MATTER

Whether or not you were able to change the outcome of the situation, by stepping in you are helping change the way people think about their roles in preventing sexual violence. If you suspect that someone you know has been sexually assaulted, there are steps you can take to support that person.

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WHAT CAN I DO?

- You can step in and either mediate/stop the situation and/or alert the event managers/security/the mental health team at the event about a sexual assault/harassment. If you're reporting an episode that has already passed, please be sensitive to privacy of the individual impacted.
- Learn more about steps you can take to prevent a sexual assault and show you care. Learn more about how to respond when someone discloses sexual assault or abuse. You can get in touch with the safe space managed by The Humsafar Trust to know how.
- NEVER ask questions that are of no consequence like what was the person wearing, what were they doing in the place at that time, were they drunk, etc. Do not make excuses for the perpetrator's behaviour.
- Listen and don't offer advice immediately. Do not pressurize or coerce anyone to take any steps and actions immediately.
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